



PARENT APP GUIDE

1 Download the App

The Pikmykid app is available for download on your smartphone's app store (Google-Play, Apple Store). Each user will need to download and register on their own smartphone.

Scan below to download!



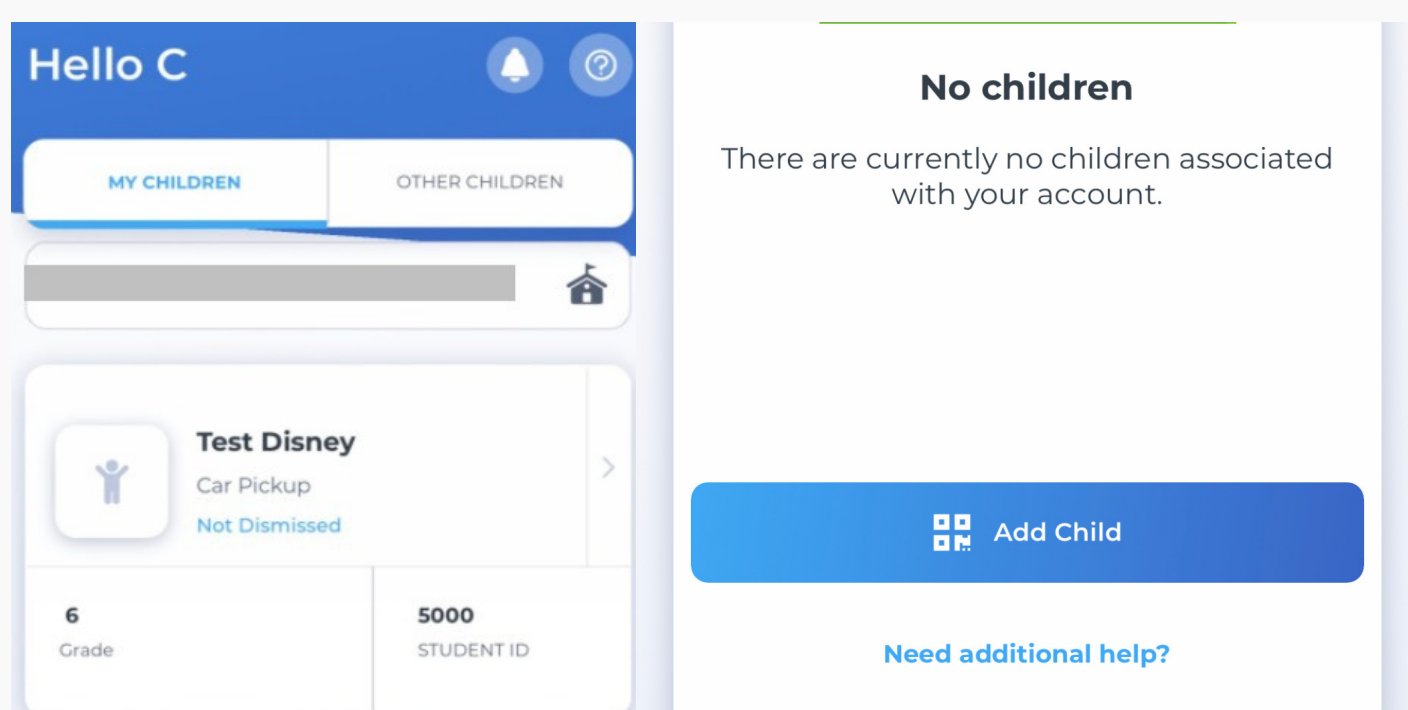
iOS



Android

3 How to Add a Child

Schools might connect your children automatically! If you see the "No Children" on screen and the school gave one time QR code, then select "Add Child" to scan the code and add one child at a time, else tap on "Need additional help?" to reach our support desk.



2 Registration

Select "Register a New Account" and follow the prompts to sign up. You will verify your email address and phone number to complete registration.



Secure Way of Connecting

*Parents can use our website also - parentapp.pikmykid.com to register and make pick-up changes, report student Absence or checkins

Note: Announcement is only available through the parent phone app.

Need Help?

Email support@pikmykid.com

Be sure to include the name of the school, the child's name, the dismissal ID, and your mobile number, with your questions.



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4 Schedule Pickup Changes

Choose the Child from the Children's tab, and choose the date to change the pickup. You will be able to make single or recurring changes



Select When

Pickup For
Aakash Test

Select Date

Select From
Sat, Jun 19th 2021

Repeat This Pickup?
None

NEXT

5 Change Default Pick-up

Select Default PickUp from this screen to change your child's default pick-up mode. If the button is grayed out, the schools may have restricted this.



Aakash Test

Car 2
DEFAULT PICKUP

Cafeteria
NOT DISMISSED

TODAY'S PICKUP

Jun 2021

SU	MO	TU	WE	TH	FR	SA
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

App Support

Go to the Account page (at the bottom of your home screen), and then select "Contact Support". Fill out and submit the form to be connected with a friendly customer service human or email support@pikmykid.com